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## ASSISTANCE TO SURVIVORS

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- Therapy (speaking with a trained expert)
- Support groups
- Doctor appointments
- Dental referrals
- Social Services Referrals
  - Food
  - Housing
  - Employment
  - Job-training
  - Education
  - English language classes



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[www.survivorsintl.org](http://www.survivorsintl.org)

*Survivors International  
provides these services at low or no cost*

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## SURVIVORS INTERNATIONAL

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### Client Services



Providing critical psychological, medical, and social services to survivors of torture, gender violence and LGBT persecution from around the world

## OUR MISSION AND WHAT WE DO

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Founded in San Francisco in 1990, Survivors International is a non-profit organization that provides psychological, medical and social services to survivors of political torture, gender-based violence, LGBT hate crimes, and war trauma. This includes psychological and medical evaluations to support asylum claims and referrals to our legal partners for representation.

The mission of Survivors International is to heal the wounds of torture and gender-based violence suffered by individuals, their families and their communities, and to stop torture. Our experienced team of providers assesses the needs of every survivor individually. It is our hope that we may provide you with the tools and support necessary to re-establish a healthy and productive life. Services provided are culturally sensitive and made accessible by bilingual staff and interpreters. Since 1990, Survivors International has provided services to thousands of survivors from more than 100 different countries.



## WHAT TO EXPECT

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**Step 1:** We will talk with you or another trusted person on the telephone to set up your first appointment. It helps us determine whether you are eligible for services if you fill out a referral sheet. Let us know if you need help or cannot fill out the referral sheet; we will work with you. You can obtain the referral sheet on our website at [www.survivorsintl.org](http://www.survivorsintl.org).

**Step 2:** At your first appointment, we will take plenty of time for you to discuss your concerns and needs, including your health, your immigration status, your financial and employment situation or any other concerns you would like us to help you with. At the conclusion of this meeting, we will come up with a plan together and you will receive further appointments and referrals.

**Step 3:** Depending on your needs, you will now meet with a doctor, a therapist or counselor, a social worker or other professionals who will begin to help you with health problems, emotional problems, your asylum case, your employment or financial issues, housing etc. These professionals will plan what services you receive together with you and the Survivors International Case Manager and Clinical Director. We work together with others who share our concern for your safety. You will be received regardless of your legal situation or immigration status.

**Step 4:** We will stay in touch with you and ask

you periodically how you are progressing and whether you have received from us what you had hoped for. If you have any problems with any of our providers, your concerns will be treated seriously and handled in confidence by our staff.

**Step 5:** If you are an asylum seeker and you have been granted asylum, it is important that you let us know if any of your contact information changes because we will continue to contact you, so that we can know how you are doing.

**Step 6 (Asylum Applicants):** Once you have been granted asylum, it is important that you share this information with us so that we can help you with receiving your post-asylum benefits. If you are granted asylum, you are eligible for government benefits, just like a refugee. However, there is a time limit to these benefits, so please contact us as soon as possible after you receive your good news.

**Step 7:** If there is anything that you need now or in the future, please do not hesitate to call us or stop by the office. We are happy to help you with any questions you have.

**If you have any questions please call:**

Katie Hymans  
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